



ADA PHOTO IDENTIFICATION CARD POLICY

Effective: June 1, 2010

POLICY STATEMENT

Passengers eligible for ADA paratransit transportation services with the Macatawa Area Express (MAX) Transportation Authority shall be required to obtain, possess and present a MAX-issued ADA Photo ID Card to verify their ADA status, effective July 1, 2010.

PURPOSE OF POLICY

The purpose of this policy is to prevent fraudulent use of ADA cards by non-ADA eligible passengers, and to positively identify ADA eligible passengers.

PROCEDURES

New ADA Eligible Passengers (After June 1, 2010)

Upon MAX's approval of new ADA eligibility for passengers, the Authority will issue an ADA Photo ID Card. ADA eligible passengers must carry this card with them whenever traveling on the MAX, and present the card to the driver upon boarding any fixed route or paratransit MAX bus.

Presenting a valid Michigan driver's license or Michigan identification card along with the MAX-issued ADA card also will temporarily be accepted to verify ADA status until a permanent ADA Photo ID Card is obtained.

Existing ADA Passengers (Prior to June 1, 2010)

Passengers approved for ADA eligibility prior to June 1, 2010, will be required to obtain a permanent ADA Photo ID Card from MAX by July 1, 2010. The Authority will notify all existing ADA eligible passengers of this new requirement by June 1, and provide instructions for how passengers can obtain the required ADA Photo ID Card.

Failure to Provide Photo ID

Passengers who fail to present a MAX-issued ADA Photo ID card or a valid State of Michigan ID card along with their ADA card may be denied transportation services, and/or will be required to pay full adult fares.