



COMPLIMENT/COMPLAINT FORM

If you have a compliment or complaint, please fill out this form and give it to the driver or drop off at the MAX office. You must provide your name and contact information if you would like to receive a response.

Name (print neatly): \_\_\_\_\_
Street address: \_\_\_\_\_
Home phone: \_\_\_\_\_ Work phone: \_\_\_\_\_
Email Address: \_\_\_\_\_

Indicate the nature of your comment:
Compliment \_\_\_\_\_ Complaint/problem \_\_\_\_\_

Please explain in detail how we provided excellent service or describe your problem or issue. Include details such as date and time, bus route, bus number, and name of driver or MAX employee.

Multiple horizontal lines for writing the response.

Signature \_\_\_\_\_ Date \_\_\_\_\_



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