

## Alger County Transit Authority (ALTRAN)

530 E. Munising Avenue  
P.O. Box 69  
Munising, MI 49862  
Phone: 906/387-4845  
Fax: 906/387-2963

Paige L. Eaton, Executive Director  
Email: altrandirector@jamadots.com

**Areas Served:** Alger County and Regional  
**Type of Service:** Demand/Response  
**Full Time Employees:** 11  
**Part Time Employees:** 9  
**Fleet Size:** 17  
**Annual Ridership:** 52,756  
**Days/Hours of Operation:** Sat-Sun 6am - 2am  
**Funding Sources:** MDOT, FTA, local millage, local ap-propriation, Job Access  
**Specialized Services ;** many contracted services.

## Allegan County Transportation

750 Airway Drive  
Allegan, MI 49010  
Phone: 269/673-4229  
Fax: 269/673-2190  
Website: www.allegancounty.org/transportation

Whitney Ehresman  
Phone: 269-686-4529  
Email: WEhresman@ALLEGANCOUNTY.ORG

**Areas Served:** Allegan County  
**Type of Service:** Demand/Response, reservation  
**Full Time Employees:** 20  
**Part Time Employees:** 10  
**Fleet Size:** 28 buses and vans  
**Annual Ridership:** 56,000  
**Days/Hours of Operation:** M-F 5am–5pm, limited 11pm  
**Operational Structure:** County Government  
**Largest Business Served:** Non Emergency Medical Transportation, Michigan Works, Community Mental Health, NEMT

## Ann Arbor Area Transportation Authority

Dawn Gabay Operations Center  
2700 South Industrial Highway  
Ann Arbor, MI 48104  
Phone: 734/973-6500  
Fax: 734/973-6338  
Website: www.theride.org

Matt Carpenter, Chief Executive Officer  
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Yvette Washington, Manager of Operations  
Phone: 734/794-1718; email: [ywashington@theride.org](mailto:ywashington@theride.org)  
Gail Roose, Facility Services Manager  
Phone: 734/794-1780; email: [groose@theride.org](mailto:groose@theride.org)  
Samantha Potter, Interim Manager Community Relations  
Phone: 734/794-1870 email: [spotter@theride.org](mailto:spotter@theride.org)  
Mike Blackston, Manager Information Technology  
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Michelle Whitlow, Purchasing Manager  
phone: 734/794-1813 eail: [mwhitlow@theride.org](mailto:mwhitlow@theride.org)  
Deborah Holt, Executive Administrative Assistant  
Phone: 734-794-1763 email: [dholt@theride.org](mailto:dholt@theride.org)

**Areas Served:** Ann Arbor, Ypsilanti, Ypsilanti Township, Pittsfield Township, Superior Township, Scio Township  
**Type of Service:** Fixed Route, Paratransit, Night Ride  
**Full Time Employees:** 290  
**Part Time Employees:** 0  
**Annual Ridership:** to include Fixed Route, Night Ride and Paratransit Service: 3,650,000  
**Days/Hours of Operation:** Fixed Route M-F 6:30 am to 12:30 am, Saturday: 7:30 to 10:45 pm; Sunday: 8:30 am to 7:15 pm; Night Ride, a service provide in Ann Arbor and Ypsilanti: midnight to 6 am M-F; Sat 11:30 pm-7:30 am and Sun 8:00 pm to 7:30 am.  
**Funding Sources:** Millage, General Funds, Fares, State Statutory Operating Assistance, State and Federal Categorical Grants  
**Operational Structure:** Public Act 55  
**Largest Businesses Served:** University of Michigan, Briarwood Mall, Eastern Michigan University, St. Joseph Mercy Hospital, VA Hospital.  
**Additional Info.:** The Real Time Bus Tracking System utilizes AVL/GPS, MDTs, multiple software packages, voice announcement, surveillance cameras, passenger counters, “real-time” customer information, mobile ticketing and more.

## Barry County Transit

1216 West State Street  
Hastings, MI 49058  
Phone: 269/948-8174  
Fax: 269/948-8154

**Bill Voigt, Executive Director**  
Email: [bvoigt@barrycountytransit.com](mailto:bvoigt@barrycountytransit.com)

**Type of Service:** Demand Response  
**Full Time Employees:** 8  
**Fleet Size:** 16  
**Annual Ridership:** 120,000  
**Days/Hours of Operation:** M-F 5:30am-7:30pm; Sat. 9:00am-3:00pm

## Battle Creek Transit

339 West Michigan Avenue  
Battle Creek, MI 49037  
Phone: 269/966-3474  
Fax: 269/966-3652  
Website: [www.battlecreekmi.gov](http://www.battlecreekmi.gov)

**Mallory Avis, Transit Director**  
Phone: 269/966-3588

Email: [mravis@battlecreekmi.gov](mailto:mravis@battlecreekmi.gov)

**Cale Williams, Maintenance Supervisor**  
Phone: 269/966-3558

Email: [clwilliams@battlecreekmi.gov](mailto:clwilliams@battlecreekmi.gov)

**Shannon Wedl, Operations Supervisor**  
Phone: 269/966-3430

Email: [skwedl@battlecreekmi.gov](mailto:skwedl@battlecreekmi.gov)

**Donna Hutchison, Grants Program Administrator**  
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Email: [dmhutchison@battlecreekmi.gov](mailto:dmhutchison@battlecreekmi.gov)

**Kristy Grestini, Mobility Manager**  
Phone: 269/966-3489

Email: [klgrestini@battlecreekmi.gov](mailto:klgrestini@battlecreekmi.gov)

**Nikki McKee, Customer Service Representative/  
Administrative Assistant**

Phone: 269/966-3474

Email: [njmckee@battlecreekmi.gov](mailto:njmckee@battlecreekmi.gov)

**Areas Served:** Cities of Battle Creek and Springfield; Townships of Emmett, Bedford, & Pennfield.

**Type of Service:** Fixed Route, Paratransit, and Demand-Response

**Full Time Employees:** 42

**Fleet Size:** 14 large/medium buses, 4 small buses, 7 minivans

**Annual Ridership:** 459,000

**Days/Hours of Operation:** Monday-Friday, 5:15am—midnight; Saturday, 9:15am—5:15pm

**Funding Sources:** Federal and State formulas, City general funds, farebox

**Operational Structure:** City department

**Largest Businesses Served:** Battle Creek Federal Center, VA Medical Center, Fort Custer Industrial Park

## Bay Area Transportation Authority

3233 Cass Road  
Traverse City, MI 49684  
Phone: 231/941-2324  
Fax: 231/941-9091  
Website: [www.bata.net](http://www.bata.net)

**Kelly Dunham, Executive Director**  
Phone: 231/933-5544

Email: [dunhamk@bata.net](mailto:dunhamk@bata.net)

**Eric Lingaur, Director of Communications and Development**

Phone: 231/933-5534

Email: [lingaure@bata.net](mailto:lingaure@bata.net)

**Chris Davis, Director of Administrative Services**

Phone: 231/778-1036

Email: [davisc@bata.net](mailto:davisc@bata.net)

**Phil Masserant, Finance Manager**

Phone: 231/933-5546

Email: [masserantp@bata.net](mailto:masserantp@bata.net)

**Kurt Braun, Fleet & Facilities Manager**

Phone: 231/933-5547

Email: [braunk@bata.net](mailto:braunk@bata.net)

**Erik Falcon, Operations Manager (Fixed-Route)**

Phone: 231/778-1029

Email: [falcone@bata.net](mailto:falcone@bata.net)

**Adam BeVier, Operations Manager (Demand-Response) & Dispatch Supervisor**

Phone: 231/933-1025

Email: [dunhamk@bata.net](mailto:dunhamk@bata.net)

**Areas Served:** Grand Traverse/Leelanau Counties

**Type of Service:** Demand/Response and Fixed Route

**Full Time Employees:** 83

**Part Time Employees:** 29

**Fleet Size:** 82

**Days/Hours of Operation:** Monday - Friday (6:00 am - 10:30 pm), Saturday (6:00 am - 11:30pm), Sunday (6:00 am - 10:30 pm)

**Funding Sources:** Fares, Grants, advertising, local tax millages.

**Operational Structure:** BATA delivers safe, high-quality, efficient, and reliable transportation services in its region that link people, jobs, and communities.

**Largest Businesses Served:** Munson Medical Center

## City of Belding Dial-A-Ride

Pere Marquette Depot  
100 Depot Street  
Belding, MI 48809  
Phone: 616/794-3278  
Fax: 616/794-4817

**Heidi Wenzel, Director**  
Phone: 616/794-3278  
Email: dialaride@ci.belding.mi.us

**Areas Served:** City of Belding, Regional Service into Greenville, JARC Program to Ionia  
**Type of Service:** Demand/Response and Fixed Route;  
Job Access to Ionia/transfer point between Belding and Greenville  
**Full Time Employees:** 2  
**Part Time Employees:** 8  
**Fleet Size:** 5  
**Annual Ridership:** 33,600  
**Days/Hours of Operation:** Mon-Fri 6:30am-5:30pm;  
Sat 9:00am-1:30pm  
**Funding Sources:** State formula, Federal Section 5311; local general fund appropriation; farebox  
**Operational Structure:** Public Act 51  
**Largest Businesses Served:** Downtown Mall and Lep-pinks food center

## Benzie Transportation Authority

14150 US Highway 31  
Beulah, MI 49617  
Phone: 231/325-3000  
Fax: 231/325-3007  
Website: www.benziebus.com

**Jessica Carland, Executive Director**  
Email: jessica@benziebus.com

**Areas Served:** Servicing all of Benzie County with connections to Manistee and Grand Traverse counties  
**Type of Service:** Demand/Response  
**Full Time Employees:** 26  
**Part Time Employees:** 15  
**Fleet Size:** 24  
**Annual Ridership:** 108,000  
**Days/Hours of Operation:** : Monday-Friday 5:00 am-8:00pm; Saturday 7:00am-5:00pm, Late night weekend service during the summer: 5PM to Midnight  
**Funding Sources:** MDOT, Federal Section 5311, farebox, local millage  
**Operational Structure:** Act 196  
**Largest Businesses Served:** Paul Oliver Memorial Hospital, Graceland Fruit, Crystal Mountain

## Berrien County Public Transportation

4676 E Shawnee Rd,  
Berrien Springs, MI 49103  
Phone: 269-471-1100  
Fax: 269-471-5624  
Website: www.berriencounty.org

**Pual Gillespie, Transportation Supervisor**  
Phone: 415-312-3945  
Email: pgillespie@berriencounty.org  
**Dennis Schuh, Transportation Coordinator**  
Phone: 269-325-6261  
Email: dschuh@berriencounty.org

**Areas Served:** Berrien County with the exception of Benton Harbor, St. Joseph, Niles and Buchanan  
**Type of Service:** Demand/Response reservation  
**Full Time Employees:** 11  
**Part Time Employees:** 4  
**Fleet Size:** 18  
**Annual Ridership:** 25,000  
**Days/Hours of Operation:** Monday-Friday  
**Funding Sources:** MDOT, Federal Section 5311, farebox  
**Operational Structure:** County program  
**Largest Businesses Served:** RESA

## Capital Area Transportation Authority

4615 Tranter  
Lansing, MI 48842  
Phone: 517/394-1100  
Fax: 517/394-3733  
Website: [www.cata.org](http://www.cata.org)  
Facebook, Twitter, Instagram: @rideCATA  
Beyond the Bus Blog: [cata.org/blog](http://cata.org/blog)

### Bradley T. Funkhouser, AICP, Chief Executive Officer

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Facebook & Twitter; @BradOnTheBus  
LinkedIn: [www.linkedin.com/in/bradley-t-funkhouser](http://www.linkedin.com/in/bradley-t-funkhouser)

### Andrew Brieschke, Deputy CEO

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Lolo Robison, Director of Marketing & Customer Experience  
Public Information Officer

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Facebook, Twitter, Instagram: @LoloRobison  
LinkedIn: [www.linkedin.com/in/lolorobison](http://www.linkedin.com/in/lolorobison)

### Jim Frenndt, Director of Finance

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Dan Hodges, Director of Maintenance

### Roger Garza, Director of Operations

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Matt Oudsema, Director of Planning & Development

### Marshea Brown, Director of Human Resources

Email: [mbrown@cata.org](mailto:mbrown@cata.org)  
Dan Goodemoot, Director of Information Technology Services

Email: [dgoodemoot@cata.org](mailto:dgoodemoot@cata.org)

### Areas Served: Ingham County

Type of Service: Fixed Route/line-haul, Demand/Response

Full Time Employees: 296

Part Time Employees: 70

Fleet Size: 105 Fixed Route, 107 Demand Response

Annual Ridership: 11million FY2019

Days/Hours of Operation: Due to COVID, the current operational schedule is subject to change:  
M-W 5:19 am-11:35 pm (route 5 starts earliest, route 1 ends last)

Th-F 5:19 am-3:35 am (route 5 starts earliest, route 1 ends last)

Sat 6:30 am- 3:35 am (route 1 starts earliest and ends last)

Sun 7:51 am-7:53 pm (route 8 starts earliest and route 1 ends last)

See [cata.org](http://cata.org) for the latest service updates.

Funding Sources: Millage, farebox, state & federal grants, contract services

Operational Structure: Public Act 55 Authority

Largest Business Served: Michigan State University, State of Michigan, General Motors, Lansing Community College, McLaren, Peckham

## Cass County Transportation Authority

400 East State Street  
Cassopolis, MI 49031  
Phone: 269-414-0164  
Fax: 269/445-2647

### Gerry Bundle

Phone: 269-414-0164  
fax: 269/445-2647  
Email: [gerry.bundle@ccta-mi.org](mailto:gerry.bundle@ccta-mi.org)

Areas Served: Cass County

Type of Service: 24 hour reservation

Full Time Employees: 7

Part Time Employees: 2

Fleet Size: 11

Annual Ridership: 15,000

Days/Hours of Operation: 6:30 am-5:00 pm

Funding Sources: MDOT, Federal Section 5311, Farebox, and Contracts

Operational Structure: P.A. 196 of 1986

Largest Businesses Served: Council on Aging, Veterans Administration, Medical Care Facility

## Clare County Transit Corporation

1473 Transportation Drive  
Harrison, MI 48625  
Phone: 989/539-1474  
Fax: 989/539-9751  
Website: [www.clarecountytransit.org](http://www.clarecountytransit.org)

### Tom Pirnstill, Executive Director

Email: [director@claretransit.org](mailto:director@claretransit.org)

### Katie MacInnes, Financial Director

Email: [finance@claretransit.org](mailto:finance@claretransit.org)

### Cory Barz, Operations/Facility Manager

Email: [opsmgr@claretransit.org](mailto:opsmgr@claretransit.org)

Areas Served: Clare County; 576 square miles

Type of Service: Demand Response

Full Time Employees: 14

Part Time Employees: 10

Fleet Size: 25 buses and vans

Annual Ridership: 50,000

Days/Hours of Operation: Mon-Fri 5:45am–10:00pm

Funding Sources: Federal, State, Local

Operational Structure: County government Act 94

## Clinton Area Transit System

215 M Scott Road  
St. Johns, MI 48879  
Phone: 989/224-8127  
Fax: 989/224-7034  
Website: [www.mybluebus.com](http://www.mybluebus.com)

**MaLissa E. Schutt, Executive Director**  
Email: [schuttm@clintontransit.com](mailto:schuttm@clintontransit.com)

**Areas Served:** Clinton County  
**Type of Service:** Demand-Response  
**Full Time Employees:** 31  
**Part Time Employees:** 13  
**Fleet Size:** 35  
**Annual Ridership:** 66,124  
**Days/Hours of Operation:** Mon-Fri 6am to 9pm and Saturday 8am to 6pm  
**Funding Sources:** Federal, State, Farebox, Local Millage  
**Operational Structure:** Public Act 196 of 1986  
**Largest Businesses Served:** Peckham, Sparrow Clinton Hospital, East Olive, Kroger, WalMart, Meijer

## Delta Area Transit Authority (DATA)

2901 27th Avenue North  
Escanaba, MI 49829  
Phone: 906/786-1187  
Fax: 906/786-0036  
Website: [www.databus.org](http://www.databus.org)

**John Stapleton, Executive Director**  
Email: [director@databus.org](mailto:director@databus.org)

**Areas Served:** Delta County  
**Type of Service:** Demand/Response, contract, subscription  
**Full Time Employees:** 10  
**Part Time Employees:** 19  
**Fleet Size:** 3 mini-vans, 4 Ford Transit's w/ wheelchair lifts and 14 buses  
**Days/Hours of Operation:** M-F 7:00am-6:00pm  
**Funding Sources:** Federal 5311, State formula, fare-box  
**Operational Structure:** Public Act 196  
**Largest Businesses Served:** Pathways, Inc.

## Detroit Department of Transportation

1301 East Warren  
Detroit, MI 48207  
Phone: 313/933-1300  
Fax: 313/833-5523  
Website: [www.detroitmi.gov](http://www.detroitmi.gov)  
[www.ridedetroittransit.com](http://www.ridedetroittransit.com)

**Mikel Oglesby, Director**  
**Phone:** 313-833-7667  
Email: [oglesbym@detroitmi.gov](mailto:oglesbym@detroitmi.gov)  
**Lawrence Luckett, General Manager of Maintenance**  
Phone: 313/833-7679  
Email: [lawluc@detroitmi.gov](mailto:lawluc@detroitmi.gov)  
**Larry Smith, Assistant Director of Operations**  
Phone: 313/833-3664  
Email: [smithla@detroitmi.gov](mailto:smithla@detroitmi.gov)  
**Christina Sneed, DDOT MIS Manager**  
Phone: 313/224-3376  
Email: [sneedc@detroitmi.gov](mailto:sneedc@detroitmi.gov)  
**Funding Sources:** Federal, State, Municipal, Farebox  
**Operational Structure:** Municipal  
**Boris Timarac, Safety Division**  
Phone: 313/320-1381  
Email: [bortim@detroitmi.gov](mailto:bortim@detroitmi.gov)  
**Neil Greenberg, Service Development & Scheduling**  
Phone: 313/833-7713  
Email: [neigre@detroitmi.gov](mailto:neigre@detroitmi.gov)  
**Ricky Brown, Chief Transit Police**  
Phone: 313/224-4528 email: [brownricky@detroitmi.gov](mailto:brownricky@detroitmi.gov)  
**Donald Bryant, Supervising OCP Specialist**  
Phone: 313/833-7715; email: [bryantdo@detroitmi.gov](mailto:bryantdo@detroitmi.gov)  
**Jennifer Frye, Marketing Manager**  
Phone: 313/833-3660; email: [jenfry@detroitmi.gov](mailto:jenfry@detroitmi.gov)

**Areas Served:** City of Detroit & 22 suburban communities  
**Type of Service:** Fixed Route, Paratransit  
**Full Time Employees:** 925  
**Part Time Employees:** 2  
**Fleet Size:** 288  
**Annual Ridership:** 23,395,246  
**Days/Hours of Operation:** 7 days, 24 hours

## **Detroit Transportation Corporation (People Mover)**

535 Griswold Suite 400  
Detroit, MI 48226  
Phone: 313/224-2160  
Fax: 313/224-2134  
Website: [www.thepeplemover.com](http://www.thepeplemover.com)

**Robert Cramer, General Manager**  
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**Ernest Latham, Deputy General Manager**  
Email: [elatham@thepeplemover.com](mailto:elatham@thepeplemover.com)  
**Michael Anderson, Procurement Manager**  
Email: [manderson@thepeplemover.com](mailto:manderson@thepeplemover.com)  
**Leeya Sutter, Human Resources Manager**  
Email: [lsutter@thepeplemover.com](mailto:lsutter@thepeplemover.com)  
**Ericka Alexander, Communications and Public Relations Manager**  
Email: [ealexander@thepeplemover.com](mailto:ealexander@thepeplemover.com)  
**Karen Foster, Controller**  
Email: [kfoster@thepeplemover.com](mailto:kfoster@thepeplemover.com)

**Areas Served:** Downtown Detroit  
**Type of Service:** Automated Guideway Rail  
**Full Time Employees:** 103  
**Part Time Employees:** 2  
**Fleet Size:** 12 vehicles, paired in 6 two-car consists  
**Annual Ridership:** 2.3 million  
**Days/Hours of Operation:** Mon-Thurs 6:30am-Midnight; Fri 6:30am-2am; Sat 9am-2am; Sun Noon-Midnight  
**Funding Source:** Act 51, Federal Grants, Token Revenue, City of Detroit funding  
**Operation Structure:** Board of Directors  
**Largest Businesses Served:** General Motors, Compuware, City of Detroit, COBO Convention Center, Joe Louis Arena, Greektown Casino, Quicken Loans, Comerica Park, Entertainment District

## **Eastern Upper Peninsula Transportation Authority (EUPTA)**

4001 I-75 Business Spur  
Sault Ste. Marie, MI 49783  
Phone: 906/632-2898  
Fax: 906/632-0988

**Pete Paramski, Executive Director**  
Email: [paramskip@eupta.net](mailto:paramskip@eupta.net)  
**Akemi Gordon, CPA, Finance Director**  
Email: [agordon@eupta.net](mailto:agordon@eupta.net)

**Areas Served:** Chippewa County, Luce County, 5-mile radius of Village of Newberry, Ferry Service to Drummond, Neebish, and Sugar Island  
**Type of Service:** Deviated Demand/Response, Job Access Reverse Commute, Rides to Wellness, vehicle/passenger ferry  
**Full Time Employees:** 22 (includes ferry)  
**Part Time Employees:** 20 (includes ferry)  
**Fleet Size:** 5 buses, 5 vans, 6 SUV's  
**Annual Ridership:** buses: 28,980 ferries: 509,404 vehicles, 818,016 passengers  
**Days/Hours of Operation:** Bus: Daily 5am-10:30pm; Ferry: 24 hours 7 days a week  
**Funding Sources:** State, Federal; County; Fare-box  
**Operational Structure:** Act 7  
**Largest Businesses Served:** Michigan Correctional Facilities, MDHHS, Kewadin Casino's

## Gladwin City/County Transit

615 Weaver Court PO Box 498  
Gladwin, MI 48624  
Phone: 989/426-6751  
Fax: 989/426-5947

**Kimberly Bruner, Transportation Director**

Email: [kim@gladwintransit.org](mailto:kim@gladwintransit.org)

**Becky Fejedelem, Accounting Assistant**

Email: [becky@gladwintransit.org](mailto:becky@gladwintransit.org)

**Wanda McClain, Office Manager**

Email: [wanda@gladwintransit.org](mailto:wanda@gladwintransit.org)

**Roberta Harbaugh, Operations Manager**

Email: [roberta@gladwintransit.org](mailto:roberta@gladwintransit.org)

**Dispatch**

Phone: 989/426-6514

**Doug Fetterolf, Maintenance Supervisor**

Email: [doug@gladwintransit.org](mailto:doug@gladwintransit.org)

Phone: 989/426-7272

**Areas Served:** Gladwin County

**Type of Service:** demand response

**Full Time Employees:** 7

**Part Time Employees:** 45

**Fleet Size:** 21

**Annual Ridership:** 71,353

**Days/Hours of Operation:** M-F 6am-8pm, Saturdays 6am-6pm

**Funding Sources:** State, Federal, Local

**Operational Structure:** P.A. 94

**Largest Businesses Served:** Shopping/Medical districts

## Gogebic County Transit

235 East McLeod Avenue  
Ironwood, MI 49938  
Phone: 906/932-2523  
Fax: 906/932-1493

**James Oliver**

Email: [jim@gogebiccountytransit.com](mailto:jim@gogebiccountytransit.com)

**Areas Served:** Gogebic County

**Type of Service:** Demand Response

**Full Time Employees:** 8

**Part Time Employees:** 2

**Fleet Size:** 7

**Annual Ridership:** 26,000

**Days/Hours of Operation:** Mon-Fri 6:00am–6:00pm

**Funding Sources:** Section 5311 Operating, State, County Millage

**Operational Structure:** Act 196 Transit Authority

**Largest Business Served:** We provide customers access to health care in a rural area by 14 trips daily to the Aspirus Ironwood Hospital and surrounding medical complex.

**Additional Info:** Gogebic County is the 7th largest in Michigan. The word “Gogebic” is a Chippewa Indian term for “where rising trout make rings upon the water.” Almost 70% of our annual ridership is seniors and handicappers. We are also the local Indian Trails agent and bus terminal and full service ticket agency.

## City of Hancock Transit

399 Quincy Street  
Hancock, MI 49930  
Phone: 906-482-3450  
Fax: 906-482-7910  
Website: [www.cityofhancock.net](http://www.cityofhancock.net)

**Mary Babcock, Manager**

Email: [manager@cityofhancock.net](mailto:manager@cityofhancock.net)

**Areas Served:** City of Hancock

**Type of Service:** demand response

**Full Time Employees:** 4

**Part Time Employees:** 0

**Fleet Size:** 4

**Annual Ridership:** 21,898

**Days/Hours of Operation:** 7am-5pm Mon-Fri.

**Funding Sources:** Federal and State Operating, Local

**Largest Businesses Served:** Portage Health System, Lakeview Manor Housing Center

## Harbor Transit Multi-Modal Transportation System

440 North Ferry Street  
Grand Haven, MI 49417  
Phone: 616/842-3200  
Fax: 616/847-3477  
Website: [www.harbortransit.org](http://www.harbortransit.org)

**Scott Borg, Transportation Director**

Phone: 646/842-3220 ext 5

Email: [sborg@harbortransit.org](mailto:sborg@harbortransit.org)

**Dana Appel, Finance & Compliance Director**

Phone: 616/842-3220 ext 6

Email: [dappel@harbortransit.org](mailto:dappel@harbortransit.org)

**Corey Davis, Customer Care Supervisor**

Phone: 616/842-3220 ext 3

Email: [cdavis@harbortransit.org](mailto:cdavis@harbortransit.org)

**Stephanie Tilford, Operations Director**

Phone: 616/842-3220 ext 7

Email: [stilford@harbortransit.org](mailto:stilford@harbortransit.org)

**Areas Served:** City of Grand Haven, City of Ferrysburg, Village of Spring Lake, Grand Haven Charter Township, Spring Lake Township

**Type of Service:** demand response, summer trolley routes

**Full Time Employees:** 20

**Part Time Employees:** 52

**Fleet Size:** 30

**Annual Ridership:** 230,000

**Days/Hours of Operation:** Monday-Friday 6am-6pm; Saturday 9am-4pm; Sunday 8am-1pm (Reservations Required)

**Funding Sources:** Federal and State Operating, Local Millage, Farebox

**Operational Structure:** Public Act 196

**Largest Businesses Served:** Employment sites, schools, and medical centers, industry facilities

## City of Houghton Motor Transit

616 Sheldon Avenue PO Box 606  
Houghton, MI 49931  
Phone: 906/482-6092  
Fax: 906/483-5303  
Website: [www.cityofhoughton.com](http://www.cityofhoughton.com)

**Jodi Reynolds, Transit Director**  
Email: [transitdepartment@CityofHoughton.com](mailto:transitdepartment@CityofHoughton.com)  
Phone: 906-482-1700

**Areas Served:** City of Houghton  
**Type of Service:** Demand–Flex Route  
**Full Time Employees:** 6  
**Part Time Employees:** 4  
**Fleet Size:** 9  
**Annual Ridership:** 45,000  
**Days/Hours of Operation:** M-F 7am-5pm; Flex Route Service; M-F 7am-5:30pm while Mich. Tech Univ. is in session  
**Largest Businesses Served:** Walmart, Michigan Tech University, Econo Food, Portage Health Systems, Aspirus Houghton Clinic

## Interurban Transit Authority

100 Wiley Road PO Box 649  
Douglas, MI 49406  
Phone: 269-857-1418  
Fax: 269-857-3403  
Website: [saugatuckinterurban.org](http://saugatuckinterurban.org)

**Phyllis Yff, Executive Director**  
Phone: 269-857-1301  
Email: [pyff@saugatuckinterurban.org](mailto:pyff@saugatuckinterurban.org)  
**Niel Carlson, Maintenance Supervisor**  
Phone: 269-857-3848  
**Full Time Employees:** 8  
**Total Employees:** 20  
**Fleet Size:** 8  
**Annual Ridership:** 58,665  
**Days/Hours of Operation:** M-F 7am-7pm, Sat-Sun 9am-7pm, late Fri & Sat nights until 11pm Jun-Aug  
**Funding Sources:** Local Millage, State LBO, Federal 5311 Operating  
**Operational Structure:** Authority  
**Largest Businesses Served:** Lake Vista Grocery Store  
**Additional Info:** Resort Community - large summer ridership

## Interurban Transit Partnership (The Rapid)

300 Ellsworth Avenue, S.W.  
Grand Rapids, MI 49503  
Phone: 616/456-7514  
Fax: 616/456-1941  
Website: [www.ridetherapid.org](http://www.ridetherapid.org)

**Deborah Prato, CEO**  
Email: [dprato@ridetherapid.org](mailto:dprato@ridetherapid.org)  
**Steve Schipper, Chief Operating Officer**  
Email: [sschipper@ridetherapid.org](mailto:sschipper@ridetherapid.org)  
**Kris Heald, Executive Assistant & Board Secretary**  
Email: [kheald@ridetherapid.org](mailto:kheald@ridetherapid.org)  
**Linda Medina, Director of Finance**  
Email: [lmedina@ridetherapid.org](mailto:lm Medina@ridetherapid.org)  
**Kevin Wisselink, Director of Procurement and Capital Planning**  
Email: [kwisselink@ridetherapid.org](mailto:kwisselink@ridetherapid.org)

**Areas Served:** Cities of East Grand Rapids, Grand Rapids, Grandville, Kentwood, Walker, Wyoming, & portions of Allendale, Alpine, Byron, Cascade, & Gaines Townships  
**Type of Service:** fixed route, paratransit, Job Access, Community Mental Health, university service, high school service, van pool, bus rapid transit (BRT)  
**Full Time Employees:** 381  
**Part Time Employees:** 25  
**Fleet Size:** 153 large buses, 14 Grand Rapids city-owned shuttle buses, 69 paratransit buses, 21 vanpool vans  
**Annual Ridership:** FY2019 Total: 10.5M including 347,364 Paratransit  
**Days/Hours of Operation:** Mon-Fri 5:00am–12:15am, Sat 6:00am-10:00pm, Sun 7am-7pm (evenings, Saturdays and Sundays not all routes)  
**Funding Sources:** Property tax millage, state operating assistance, farebox, contract revenues, Federal/State capital  
**Operational Structure:** Act 196 Transit Authority  
**Largest Business Served:** City of Grand Rapids, Grand Valley State University, Meijer, Spectrum Health, Woodland Mall, Grand Rapids Community College



## Ionia Area Dial-A-Ride

251 East Adams Street  
Ionia, MI 48846  
Phone: 616/527-4000

**Heidi Wenzel, Director**  
Phone: 616/523-0144 email: [hwenzel@ci.ionia.mi.us](mailto:hwenzel@ci.ionia.mi.us)

**Areas Served:** City of Ionia and surrounding townships

**Type of Service:** Demand Response

**Full Time Employees:** 4

**Part Time Employees:** 11

**Fleet Size:** 9

**Annual Ridership:** 55,000

**Days/Hours of Operation:** M-F 6:30am-5pm

**Funding Sources:** Local/State/Federal

**Operational Structure:** Public Acts 279

## Iosco Transit Corporation

1036 N. Aulerich Drive  
East Tawas, MI 48730  
Phone: 989/362-8108  
Fax: 989/362-9992

**Pauline Ferns, General Manager**  
Email: [ioscotransit@live.com](mailto:ioscotransit@live.com)

**Areas Served:** Iosco County

**Type of Service:** Demand Response door to door

**Full Time Employees:** 3

**Part Time Employees:** 8

**Fleet Size:** 7

**Annual Ridership:** 40,000

**Days/Hours of Operation:** On Demand

**Funding Sources:** Millage, State of Michigan

**Operational Structure:** 5-member board of directors

**Largest Businesses Served:** St. Joseph Health System

## Isabella County Transportation Commission (I-Ride)

2100 E. Transportation Drive  
Mt. Pleasant, MI 48858  
Phone: 989/773-2913  
Fax: 989/773-1873  
Website: [www.ictcbus.com](http://www.ictcbus.com)

**Rick Collins, Executive Director**

Phone: 989/773-2913 x109

Email: [rcollins@ictcbus.com](mailto:rcollins@ictcbus.com)

**Lisa Pratt, Deputy Director**

Phone: 989/773-2913 x104

Email: [lpratt@ictcbus.com](mailto:lpratt@ictcbus.com)

**Areas Served:** Isabella County, 575 square miles

**Type of Service:** Demand Response, Open Door, Curb-To-Curb

**Full Time Employees:** 61

**Part Time Employees:** 16

**Fleet Size:** 40

**Annual Ridership:** 350,000

**Days/Hours of Operation:** M-S 6:00am-Midnight,  
Sun. 8:00am-5:00pm

**Funding Sources:** Act 51, federal 5311, local millage

**Operational Structure:** Act 51 (established under Act 7)

**Largest Business Served:** Central Michigan University, Saginaw Chippewa Indian Tribe, various apartment complexes

## Kalamazoo Metro

530 North Rose Street  
Kalamazoo, MI 49007-3638  
Phone: 269/337-8446  
Fax: 269/337-8211  
Website: [www.kmetro.com](http://www.kmetro.com)

### Sean McBride, Executive Director

Phone: 269/337-8088

Email: [mcbrides@kmetro.com](mailto:mcbrides@kmetro.com)

### Greg Vlietstra, Deputy Director Support Services

Phone: 269/337-8407

Email: [vlietstrag@kmetro.com](mailto:vlietstrag@kmetro.com)

### Yvonne Thrash, Deputy Director Operations

Phone: 269/337-8069

Email: [thrashy@kmetro.com](mailto:thrashy@kmetro.com)

### Rob Branch, Senior Maintenance Supervisor

Phone: 269-337-8235 email: [branchr@kmetro.com](mailto:branchr@kmetro.com)

### Jenny McCowen, Grants & Compliance Manager

Phone: 269/337-8138 email: [mccowen@kmetro.com](mailto:mccowen@kmetro.com)

### Cheryl Pestj, Budget & Accounting Manager

Phone: 269/337-8493 email: [pestic@kmetro.com](mailto:pestic@kmetro.com)

**Areas Served:** Fixed-Route & ADA/Paratransit—Kalamazoo urbanized area; Demand/Response—Kalamazoo County

**Type of Service:** Fixed Route/line-haul, Metro County Connect, Demand/Response, van pool

**Full Time Employees:** 116

**Part Time Employees:** 25

**Fleet Size:** 40 Fixed Route, 45 ADA/Paratransit and Demand Response, 11 Community Service Vans

**Annual Ridership:** 2.8 million

**Days/Hours of Operation:** M-F 6 am-12:15 am, Saturday 6 am-10 pm, Sunday 8:15 am-6:15 pm

**Funding Sources:** Federal, State, Farebox, Local Millage, Service Contracts

**Operational Structure:** PA 196

**Largest Business Served:** Pfizer, Western Michigan University, Borgess Hospital, Bronson Hospital, Kalamazoo Valley Community College, Stryker

**Other Items of Interest:** Campus bus service under service contract with Western Michigan University.

## Lake Erie Transportation Commission

1105 West Seventh Street  
Monroe, MI 48161  
Phone: 734/242-6672  
Fax: 734/242-1121

### Mark Jagodzinski, Executive Director

Email: [mjag@letbus.com](mailto:mjag@letbus.com)

### Norman Schenck, Deputy General Manager

### Michelle Germani, Operations Manager

### Paul Vajcner, Maintenance Supervisor

## Greater Lapeer Transportation Authority

230 South Monroe  
Lapeer, MI 48446  
Phone: 810/664-4566  
Fax: 810/664-5491

### Kelly Bales, Executive Director

Email: [kbales@go-glta.org](mailto:kbales@go-glta.org); phone: ext. 202

### Traci Pewinski, Finance Director

Email: [tpewinski@go-glta.org](mailto:tpewinski@go-glta.org); phone: ext. 205

**Areas Served:** City of Lapeer and Deerfield, Elba, Lapeer, Mayfield, and Oregon Townships

**Type of Service:** Demand Response

**Full Time Employees:** 23

**Part Time Employees:** 19

**Fleet Size:** 27

**Annual Ridership:** 175,000

**Days/Hours of Operation:** M-F 6am-8pm, Sat 9am-3pm

**Funding Sources:** Local millage, State, Federal,

## Livingston Essential Transportation Services (LETS)

3950 West Grand River  
Howell, MI 48855  
Phone: 517/546-6600  
Fax: 517/546-5088  
Website: [www.livgov.com/lets](http://www.livgov.com/lets)

### Greg Kellogg, Director

Email: [gkellogg@livgov.com](mailto:gkellogg@livgov.com)

### Adam Baranski, Deputy Director

Email: [abaranski@livgov.com](mailto:abaranski@livgov.com)

### Nikki Grover, Operations Manager

Email: [ngrover@livgov.com](mailto:ngrover@livgov.com)

**Areas Served:** Livingston County, Regional: Ingham, Washtenaw, Genesee, and Oakland Counties

**Type of Service:** Small Bus, Dial-A-Ride, Regional Service—Medical Dial-A-Ride

**Full Time Employees:** 33

**Part Time Employees:** 31

**Fleet Size:** 35

**Annual Ridership:** 150,000

**Days/Hours of Operation:** M-F 5am-9pm, Sat. 7am-7pm, Sun. 8am-5pm

**Funding Sources:** State Formula, Federal Section 5307, Transportation To Work, Fare Box

**Largest Businesses Served:** Work Skills, CMH, Trinity Health, Michigan Medicine, Meijer, Kroger

## Ludington Mass Transportation Authority

5545 W. Carr Street  
Ludington, MI 49431  
Phone: 231/845-1231  
Fax: 231/843-1407  
Website: [www.dialaridelmta.com](http://www.dialaridelmta.com)

**Paul Keson, Executive Director**  
Email: [transit@lmta.us](mailto:transit@lmta.us)  
**Joye Samuels, Office Manager**

**Areas Served:** Ludington, Scottville and Pere Marquette Charter Township  
**Type of Service:** Demand Response  
**Full Time Employees:** 16  
**Part Time Employees:** 26  
**Fleet Size:** 19

**Annual Ridership:** 124,640  
**Days/Hours of Operation:** Mon-Fri 6:00am–7:00pm, Sat 8:00am-4:00pm, Sun advanced reservations only 8:00am-2:00pm  
**Funding Sources:** Section 5311, Act 51, local millage  
**Operational Structure:** Act 196  
**Largest Business Served:** Wal-Mart & Corewell Health  
**Additional Info:** LMTA started service February 19, 1974.

## Macatawa Area Express (MAX)

171 Lincoln  
Suite 20  
Holland, MI 49423  
Phone: 616/355-1010  
Fax: 616/928-2467  
Website: [www.catchamax.org](http://www.catchamax.org)

**Elisa Hoekwater, Executive Director**  
Phone: 616/928-2486  
Email: [e.hoekwater@catchamax.org](mailto:e.hoekwater@catchamax.org)  
**Beth Higgs, Marketing & Customer Service Manager**  
Phone: 616/928-2488 email: [b.higgs@catchamax.org](mailto:b.higgs@catchamax.org)  
**Susan Gorby, Operations Manager**  
Phone: 616/928-2474 email: [s.gorby@catchamax.org](mailto:s.gorby@catchamax.org)

**Areas Served:** Cities of Holland & Zeeland, Holland Twp  
**Type of Service:** Fixed Route and Demand Response  
**Full Time Employees:** 55  
**Part Time Employees:** 18  
**Fleet Size:** 28  
**Annual Ridership:** 470,781  
**Days/Hours of Operation:** M-F 6am-7pm, Sat 8:00am-7:00pm; Demand Response 6 am-midnight  
**Funding Sources:** Federal/State/Farebox/Local  
**Operational Structure:** Act 196 Authority  
**Largest Businesses Served:** Holland/Zeeland Industrial Manufacturers, Medical Centers, all Retail Centers

## Manistee County Transportation

180 Memorial Drive  
Manistee, MI 49660  
Phone: 231/723-6561  
Fax: 231/723-1664

**Julie Stec, General Manager**  
Email: [julie@manisteebus.com](mailto:julie@manisteebus.com)  
**Dan Harrison, Operations Manager**  
**Mark Bezjian, Maintenance Manager**

**Areas Served:** Manistee County  
**Type of Service:** Demand-Response  
**Full Time Employees:** 41  
**Fleet Size:** 25  
**Annual Ridership:** 160,000  
**Days/Hours of Operation:** M-F 5:30 am-6 pm  
**Funding Source:** Farebox, County Millage (.5), State, Federal  
**Operational Structure:** 7 person board  
**Largest Business Served:** Manistee ISD, Little River Casino

## Marquette County Transit Authority

1325 Commerce Drive  
Marquette, MI 49855  
Phone: 906/225-1112  
Fax: 906/225-0682  
Website: [www.marq-tran.com](http://www.marq-tran.com)

**Bill Geller Executive Director**  
Email: [bgeller@marq-tran.com](mailto:bgeller@marq-tran.com)  
Email: [marqtran@marq-tran.com](mailto:marqtran@marq-tran.com)  
**Kristine McDonnell, Finance Officer**  
Email: [kmcdonnell@marq-tran.com](mailto:kmcdonnell@marq-tran.com)  
**Kevin Hodges, Operations Manager**  
Email: [khodges@marq-tran.com](mailto:khodges@marq-tran.com)  
**Mike Richer, Maintenance & Operations Manager**  
Email: [mricher@marq-tran.com](mailto:mricher@marq-tran.com)  
**Janet Cobb, Admin. Assistant**  
Email: [jcobb@marq-tran.com](mailto:jcobb@marq-tran.com)  
**Dave Moore, Maintenance Forman**  
Email: [dmoore@marq-tran.com](mailto:dmoore@marq-tran.com)

**Areas Served:** Marquette County, 1,784 square miles  
**Type of Service:** Fixed Route, Door-to-Door, Special Contract, Specialized Services.  
**Full Time Employees:** 31  
**Part Time Employees:** 9  
**Fleet Size:** 33  
**Annual Ridership:** 360,349  
**Days/Hours of Operation:** M-F 6am-9:00pm, Sat 8:30am-7:30pm, Sun 8:30am-5:30pm  
**Funding Sources:** State Formula, Federal Section 5311, Specialized Services, Millage  
**Operational Structure:** Act 7  
**Largest Businesses Served:** Marquette General Hospital, Northern Michigan University, prison, mines.

## City of Marshall Dial A Ride

900 S. Marshall Avenue  
Marshall, MI 49068  
Phone: 269/781-3975  
Fax: 269/789-4628

### Marguerite Davenport

Email: mdavenport@cityofmarshall.com

**Areas Served:** City of Marshall, Marshall Township  
**Type of Service:** Demand Response  
**Full Time Employees:** 0  
**Part Time Employees:** 10  
**Fleet Size:** 6  
**Annual Ridership:** 31,508  
**Days/Hours of Operation:** M-F 6:30am-6:00pm  
**Funding Sources:** State formula, Federal Section 5311, local millages, farebox, advertising  
**Operational Structure:** City department  
**Largest Businesses Served:** Marshall schools, Oak-lawn Hospital, Marshall House senior facility.

## Mass Transportation Authority

1401 South Dort Highway  
Flint, MI 48503  
Phone: 810/780-8813  
Fax: 810/233-3658  
Website: mtaflint.org

### Ed Benning, General Manager/C.E.O.

Phone: 810/780-8813 fax: 810/233-3658  
Email: ebenning@mtaflint.org

**Areas Served:** Genesee, Lapeer, Livingston, Saginaw, Oakland, and Washtenaw Counties  
**Type of Service:** Fixed Route, Peak Period, Regional, Curb-to-Curb, NEMT  
**Full Time Employees:** 407  
**Part Time Employees:** 182  
**Fleet Size:** 300  
**Annual Ridership:** 6,223,072  
**Days/Hours of Operation:** Mon-Sat 6:30am–11:30pm, Sun 9:30am-7:00pm  
**Funding Sources:** Federal, State, Farebox, Local Millage  
**Operational Structure:** PA 55 of 1963  
**Largest Business Served:** Great Lakes Crossing, Genesee Valley, Courtland Center, Genesys Hospital, Hurley Hospital, McLaren Hospital, University of Michigan-Flint Campus

## Midland Dial A Ride

333 W. Ellsworth, Midland MI 48640  
Phone: 989-837-6940  
Fax: 989-837-5651  
Website: cityofmidlandmi.gov/dart

### Amy Bidwell, Dial-A-Ride Manager

Email: abidwell@midland-mi.org

**Areas Served:** City limits of Midland, MI  
**Type of Service:** Curb to Curb Demand Response  
**Full Time Employees:** 7  
**Part Time Employees:** 35  
**Fleet Size:** 14  
**Annual Ridership:** Approximately 100,000  
**Bus Operation Days/Hours of Operation:** M-F 6:30am-10:30pm, Sat 8am-8pm, Sun 8am-2:30pm  
**Phone Service Hours of Operation:** M-F 8am-5pm, Sat 8:30am-1pm  
**Funding Sources:** 5307 Small Urban, State LBO, City of Midland General Fund  
**Operational Structure:** Department within the City of Midland  
**Largest Businesses:** Dupont/Dow

## Mecosta Osceola Transit Authority

18710 16 Mile Road  
Big Rapids, MI 49307  
Phone: 231/796-4896  
Fax: 231/796-4137  
Website: www.motaonline.net

### Staci Hitts

Email: [director@motaonline.net](mailto:director@motaonline.net)

### Marsha Cornelius, Operations Supervisor

Email: [operations@motaonline.net](mailto:operations@motaonline.net)

**Areas Served:** Mecosta/Osceola County, excluding the city of Big Rapids  
**Type of Service:** Demand Response, Contract, JARC  
**Full Time Employees:** 14  
**Part Time Employees:** 14  
**Fleet Size:** 11 Buses  
**Annual Ridership:** 25,000  
**Days/Hours of Operation:** M-F 5am-7pm, Saturdays 8:30am-4:30pm  
**Funding Sources:** MDOT Formula, Federal 5311, Contracted Services, Farebox  
**Operational Structure:** PA 196 transit authority  
**Largest Businesses Served:** Hope Network, Michigan Works!, Mecosta Osceola DHS, Ferris State University, Crossroad Charter Academy, Big Rapids Public Schools, Morley-Stanwood Public Schools, Chippewa Hills Public Schools, Mecosta County Commission on Aging, Osceola County Commission on Aging, Eight-Cap, Mid-Michigan

## Muskegon Area Transit System

2624 Sixth Street  
Muskegon Heights, MI 49444  
Phone: 231/724-6420  
Fax: 231/830-1607  
Website: www.matsbus.com

**James A. Koens, Transit Systems Manager**  
Email: koensji@co.muskegon.mi.us  
**Wes Sanford, Route Operations Manager**  
**Mike Milligan, Paratransit Operations Manager**  
**Deborah McMurray, Supervisor**  
**Jason Tubergen, Supervisor**

**Areas Served:** Muskegon County Urban Area  
**Type of Service:** Fixed Route, Paratransit  
**Full Time Employees:** 31  
**Part Time Employees:** 14  
**Fleet Size:** 34  
**Annual Ridership:** 311,496  
**Days/Hours of Operation:** M-F 7am-5:51pm, Sat 10am-5pm

## Niles DART

623 North Second Street  
Niles, MI 49120  
Phone: 269/684-5150  
Fax: 269/684-5154  
Website: www.nilesdialaride.org

**Pepper Miller**  
Email: dartmanager@nilesmi.org  
Email: dartos@nilesmi.org

**Areas Served:** City of Niles and Niles Township  
**Type of Service:** Demand Response, Deviated Fixed Route  
**Full Time Employees:** 4  
**Part Time Employees:** 14  
**Fleet Size:** 7 Small Cut-Away Buses  
**Annual Ridership:** 35,051 (FY2018)  
**Days/Hours of Operation:** M-F 7am-5pm; Sat 10am-3pm; Sun/Holidays closed  
**Funding Sources:** State, Federal, Local Millage, Fare-box

## Oakland County Public Transit Authority

1200 North Telegraph Road  
Pontiac, MI 48341  
Phone: 248/858-0103  
Fax: 248/505-2195  
Website: www.oakgov.com/boc/committees/pages/authorities.aspx

**Marie Donigan, Secretary**  
Email: mariedonigan@yahoo.com

OCPTA is a regional authority authorized by the Oakland County Board of Commissioners to provide public transit service to Oakland County member communities. OCPTA currently contracts with SMART Bus.

## Ogemaw County Public Transit

1383 Airport Road  
West Branch, MI 48661  
Phone: 989/345-5790  
Fax: 989/345-4959  
Website: www.ocmi.us

**Ray Blamer, Operations Manager**  
Email: blamerr@ocmi.us

**Areas Served:** Ogemaw County  
**Type of Service:** Demand Response  
**Full Time Employees:** 7  
**Part Time Employees:** 10  
**Fleet Size:** 14 buses with lifts  
**Annual Ridership:** 60,000  
**Days/Hours of Operation:** M-F 7am-7pm; Sat. 8am-4pm  
**Funding Source:** State and Federal

## Ontonagon County Public Transit

200 Industry Park Road  
Ontonagon, MI 49953  
Phone: 906/884-2004  
Fax: 906/884-2022

**Melissa Walters, Director**  
Email: ontran@jamadots.com

**Areas Served:** Ontonagon County  
**Type of Service:** Dial-A-Ride  
**Full Time Employees:** 7  
**Part Time Employees:** 3  
**Fleet Size:** 6  
**Annual Ridership:** 30,000  
**Days/Hours of Operation:** M-F 6am-6pm  
**Funding Sources:** State Formula, Federal Section 5311, Local Millage  
**Operational Structure:** Act 94 of 1933, County Dept.

## Regional Transit Authority of Southeast Michigan

1001 Woodward Avenue Ste 1400  
Detroit, MI 48226  
Phone: 313/402-1020

**Ben Stupka, General Manager**  
Email: bstupka@rtamichigan.org  
Phone: 313/400-7268

The Regional Transit Authority (RTA) was established for SE Michigan to coordinate activities of the existing transit agencies and secure funding to improve & enhance public transportation within Macomb, Oakland, Washtenaw, and Wayne Counties, including the City of Detroit.

## Saginaw Transit Authority Regional Services (STARS)

615 Johnson Street  
Saginaw, MI 48607  
Phone: 989/907-4000  
Website: [www.Saginaw-Stars.com](http://www.Saginaw-Stars.com)

Glenn Steffens, Executive Director  
Phone: 989/907-4024  
email: [gsteffens@saginaw-stars.com](mailto:gsteffens@saginaw-stars.com)

Areas Served: Saginaw County  
Type of Service: Fixed Route, Paratransit, Demand Response/NEMT  
Full Time Employees: 130  
Part Time Employees: 1  
Fleet Size: 100 revenue, 6 service  
Annual Ridership: 1,000,000  
Days/Hours of Operation: M-F 5am-9pm  
Funding Sources: State, Federal, Local City 3.2 Mills, Farebox, and PPP support  
Operational Structure: Public Act 196  
Largest Businesses Served: SCCMH, MTC, Fashion Square Mall, Hemlock Semiconductor, Blue Diamond Steel, Huron Castings, Nexteer, Local Health Care Services, Saginaw Valley State University, Delta College

## St. Joseph County Transportation Authority

810 Webber Avenue  
Three Rivers, MI 49093  
Phone: 269/273-7808  
Fax: 269/273-8615

Allen Balog, Director  
Email: [director@sjcta.info](mailto:director@sjcta.info)  
Phone: 269/273-7808 x206  
Brigitte Vegter, Finance  
Phone: 269/273-7808  
Email: [sjctafinance@gmail.com](mailto:sjctafinance@gmail.com)  
Marc Goodman, Operations Manager  
Phone: 269/273-7808 x207  
Email: [operations@sjcta.info](mailto:operations@sjcta.info)  
Carol Dornhecker, Dispatch Manager  
Phone: 269/273-7808 x214  
Email: [cdornheckersjcta@gmail.com](mailto:cdornheckersjcta@gmail.com)

Areas Served: St. Joseph County (502 square miles), population 62,000  
Type of Service: On Demand Response, Curb to curb and 2 city flex routes.

## Sault Ste. Marie Dial-A-Ride

524 Ashmun Street  
Sault Ste. Marie, MI 49783  
Phone: 906/632-4008  
Fax: 906/632-4255  
Dispatch: 906/632-6882

Troy Earls  
Email: [tearls@clmcaa.com](mailto:tearls@clmcaa.com)

Type of Service: Demand Response, Line Haul  
Full Time Employees: 8  
Fleet Size: 6  
Annual Ridership: 30,000  
Days/Hours of Operation: On Demand Response & Line Haul: M-F 7am-6pm, Sat 10 am-6 pm.

## Schoolcraft County Public Transit

335 N East Road  
Manistique, MI 49854  
Phone: 906/341-2111  
Fax: 906/341-2111  
Website: [www.sctransit.org](http://www.sctransit.org)

John Stapleton, Director  
Email: [director@sctransit.org](mailto:director@sctransit.org)  
Eric Perrollaz, Deputy Director  
Email: [deputy@sctransit.org](mailto:deputy@sctransit.org)  
Ken Obrest, Maintenance

Areas Served: Schoolcraft County  
Type of Service: Demand Response  
Full Time Employees: 7  
Part Time Employees: 9  
Fleet Size: 6 buses, 4 mini-vans  
Funding Sources: Federal, State, local millage  
Largest Businesses Served: Hiawatha Behavioral Health, Senior Center, Schoolcraft County Housing, Schoolcraft Memorial Hospital.

## Suburban Mobility Authority (SMART)

535 Griswold Street, Ste 600  
Detroit, MI 48226  
Phone: 313/223-2100  
Website: [www.smartbus.org](http://www.smartbus.org)

Dwight Ferrell  
Email: [DFerrell@smartbus.org](mailto:DFerrell@smartbus.org)

## Shiawassee Area Transportation Agency (SATA)

180 N. Delaney Road  
Owosso, MI 48867  
Phone: 989/729-2687  
Fax: 989/729-8207

Mary S. Rice, Executive Director  
Email: mrice@satabus.org  
Rebecca Nelson, Operations Supervisor  
Email: rnelson@satabus.org  
Dan Halligan, Lead Mechanic  
Email: halligan@sresd.org  
Joyce Pabst, Mobility Manager  
Email: jpabst@satabus.org

**Areas Served:** Shiawassee County  
**Type of Service:** Demand Response, Volunteer Driver  
**Full Time Employees:** 6  
**Part Time Employees:** 26, volunteers: 13  
**Fleet Size:** 18  
**Annual Ridership:** 60,000  
**Days/Hours of Operation:** M-F 6 am-10 pm  
**Funding Sources:** State Formula, Federal Section 5311, Federal Section 5310 Specialized Services  
**Largest Businesses Served:** Memorial Healthcare, Meijer, Shiawassee Health & Wellness, Walmart, Shiawassee Council on Aging

## Straits Regional Ride

Straits Regional Ride  
521 Stempky Street  
Cheboygan, MI 49721  
Phone: 231-597-9262, 866-731-1204  
Fax: 231-597-0178

Rebecca Charboneau, Director  
Phone: 231-818-0668  
Email: rcharboneau@cheboygancounty.net  
Sue Buitenhuis, Finance Director  
Phone: 231/627-8430  
Email: sbuitenhuis@cheboygancounty.net

**Areas Served:** Cheboygan, Preque Isle, Emmet County  
**Type of Service:** Demand Response  
**Full Time Employees:** 9  
**Part Time Employees:** 5  
**Fleet Size:** 19

**Annual Ridership:** 58,000  
**Day/Hours of Operation:** 5 days/week 6am-5pm  
**Funding Source:** 5311  
**Operational Structure:** BOC, County Administrator  
**Largest Business Served:** SASI

## Twin Cities Area Transportation Authority

275 E. Wall Street  
Benton Harbor, MI 49022  
Phone: 269/927-2268  
Website: www.tcatabus.org.org

Angel Crayton  
Email: acrayton@tcatabus.org  
TJ Taylor, Assistant Director  
Email: @tcatabus.org  
Veronica Bragg, Office/HR Manager  
Chalexis Tyson-Bradley, Finance Director  
Ryan Douglas, Maintenance Coordinator  
Richard Lee, Dispatch Supervisor

## Van Buren Public Transit

610 David Walton Drive  
Bangor, MI 49013  
Phone: 269/427-7377  
Fax: 269/427-5062

Tony Dacoba, Director  
Email: dacobat@vbco.org

**Areas Served:** Van Buren County  
**Type of Service:** Demand Response, Reservation, Contracts, Flex-Route  
**Full Time Employees:** 18  
**Part Time Employees:** 19  
**Fleet Size:** 22  
**Annual Ridership:** 94,692  
**Days/Hours of Operation:** M-F 6:00am-11:00pm, Sat. & Sun. 10am-4pm  
**Funding Sources:** State, Federal Section 5311, State Operating Assistance, Tax Levy, Farebox  
**Operational Structure:** Under the auspices of Van Buren County. Under Act 51.  
**Largest Businesses Served:** Van Buren County residents.

## **Yates Township Dial-A-Ride**

PO Box 147, 1987 E. US 10  
Idlewild, MI 49642  
Phone: 231/745-7322  
Fax: 231/745-2070A

**Howard Perry**  
Email: hperry@yatesdialaride.com  
**Dave Gunneman, Bookkeeper**  
Phone: 231-745-7311  
Email: davidgunneman@yatesdialaride.com

**Areas Served:** Lake County  
**Type of Service:** Demand Response and Special-  
ized Volunteer Services  
**Full Time Employees:** 19  
**Part Time Employees:** 1  
**Fleet Size:** 23  
**Annual Ridership:** 150,000  
**Days/Hours of Operation:** Mon-Fri 6:30 a/m/-  
6:00p.m., Sat 9:00 a.m.-4:00 p.m.  
**Funding Sources:** State, Federal, Millage, and  
Local Contracts, fare box  
**Operational Structure:** Public Transportation  
Authority, PA 196  
**Largest Businesses Served:** Baldwin Schools

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